

# Here, on your side

Listening. Understanding. Delivering.



Supporting you as your trusted health partner, so you can live your best life every step of the way.

PRUShield. Better healthcare coverage, for better lives.

# Why do you need additional medical coverage?

When the unexpected happens, you should focus on recovering instead of worrying about your medical bills. Seeking treatment can cause a financial strain if you are not prepared for unexpected medical expenses, especially with **rising healthcare costs**.

With Singapore being one of the **fastest ageing populations** in the world and more are living to 100<sup>1</sup>, we are committed to being your most trusted partner and protector by providing accessible and **comprehensive medical coverage** for our customers.

# How can PRUShield help?

Medical treatment costs vary depending on several factors including the medical condition and the type of hospital you choose.

MediShield Life (MSHL), our national health insurance plan for Singaporeans and Permanent Residents (PRs), provides **basic medical coverage** by offsetting part of your medical expenses.

Our suite of **PRU**Shield<sup>2</sup> and **PRU**Extra supplementary plans **complement MediShield Life** by providing you with more comprehensive medical coverage that includes options to suit your budget and healthcare needs – helping you focus on recovery by easing your financial burden.

With PRUShield, you can enjoy e-claims for pre- and post- hospitalisation with claims payout via PayNow.

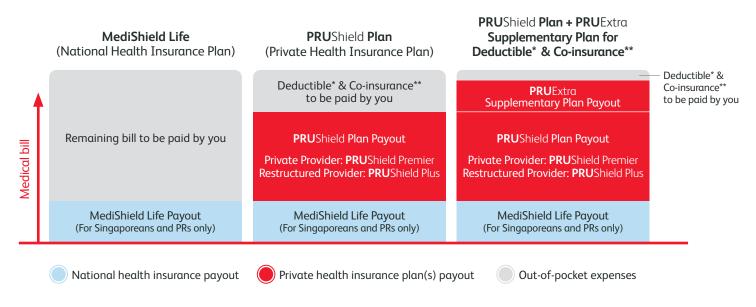


Diagram above is for illustrative purposes only. Please note that pro-ration will apply for Private Hospital Bill or Restructured Hospital Class A/B1 Ward bill under MediShield Life.

<sup>\*</sup> Deductible: The amount you need to pay before any PRUShield benefits are paid out.

<sup>\*\*</sup>Co-insurance: A percentage of the claimable amount you need to co-pay or share after you have paid for the Deductible.

<sup>&</sup>lt;sup>1</sup> Source: Prudential's Ready for 100 White Paper.

<sup>&</sup>lt;sup>2</sup> If the life assured is a Singaporean or Permanent Resident of Singapore, **PRU**Shield is available as an Integrated Shield Plan made up of MediShield Life provided by the Central Provident Fund Board and additional private insurance provided by Prudential.

### **Benefits of PRU**Shield

### We've got you covered



High annual coverage of up to \$\$2 million<sup>1</sup> for medical treatment



Minimise your out-of-pocket expenses



Refresh your annual coverage<sup>2</sup>



Pre-hospitalisation coverage for up to **180 days** and post-hospitalisation coverage for up to **365 days** 

# We let you take your pick



Wide choice of private and restructured hospitals, ward classes and doctors



Complement your main plan with a supplementary plan to limit your out-of-pocket expenses to **\$\$3,000** per policy year<sup>3</sup>

# We go the extra mile



No medical underwriting<sup>4</sup> for any new plan purchase at significant life events



Emergency medical treatment **outside Singapore** and planned **overseas** medical treatments



Exclusive value-added services of **preferential health screening and vaccination rates** and **Chronic Care Management** for all **PRU**Shield customers

Public Service Officers or staff of Selected Companies enjoy 10 % off<sup>5</sup> **PRU**Shield Premier and **PRU**Shield Plus premiums<sup>6</sup> for the first year

<sup>&</sup>lt;sup>1</sup> For **PRU**Shield Premier plan, the Policy Year Limit is S\$2 million provided all claims within the same Policy Year are incurred at Panel Providers.

<sup>&</sup>lt;sup>2</sup> Applicable when Life Assured has exceeded the Policy Year Limit and is hospitalised for a different medical condition within the same Policy Year. The Policy Year Limit will be refreshed only once in the same Policy Year.

<sup>&</sup>lt;sup>3</sup> Out-of-pocket expenses are capped at S\$3,000 per policy year if you seek treatment from participating **PRU**Panel Connect specialists at panel hospitals or day surgery centres, or Extended Panel Specialists with pre-authorisation approval.

<sup>&</sup>lt;sup>4</sup> This benefit allows customers who purchased **PRU**Shield on Standard Terms and have yet to make a claim to purchase another policy without evidence of good health at significant life events such as marriage and becoming a parent. Other terms & conditions apply. Please check with your Prudential Financial Representative for the policy document for full details.

<sup>&</sup>lt;sup>5</sup> Please check with your Prudential Financial Representative for eligibility for this promotion.

<sup>&</sup>lt;sup>6</sup> Refers to Prudential's portion of the Integrated Shield Plan (IP) premium. Not applicable on **PRU**Extra supplementary plan (if any).

### Value-added services for all PRUShield customers

We are committed to support you in your journey towards wellness.



### Preferential Health Screening and Vaccination Rates

Lower the risk of serious health complications through vaccinations and regular health screenings with our partners, inclusive of teleconsultations for post-health screening reviews with certified GPs.



Enjoy fully subsidised home-based child and senior vaccinations<sup>1</sup> for Singapore citizens, and preferential rates on health screening packages.

Visit www.prudential.com.sg/ppc-screening for more information.



### Chronic Care Management Programmes

Our Diabetes Care Programme and Hypertension Care Programme helps with early detection to reduce your risk of associated complications.

### **Benefits**



Undergo Blood Sugar, Blood Pressure, and Body Mass Index (BMI) tests at no cost across Raffles Medical clinics.



Use MediSave to partially claim any treatment costs<sup>2</sup>.



Dedicated care team at Raffles Medical to track your progress.



Receive professional guidance on how to manage your chronic conditions. Learn about easy, healthy changes you can make to improve your lifestyle.



Provision of standard medications during the course of your care programme.

Visit <u>www.prudential.com.sg/ppc-ccmp</u> for more information and make an appointment on our website or via our customer portal (**PRU**access).

<sup>&</sup>lt;sup>1</sup> Children between 2 and 18 months will be eligible for full subsidies if they are the Life Assured of the **PRU**Shield policy. Senior vaccinations are available for individuals aged 65 and above.

<sup>&</sup>lt;sup>2</sup> MediSave benefits are applicable only for Singapore citizens and Permanent Residents, subject to their annual limits.

# A little extra goes a long way

You can also enjoy the flexibility of adding a **supplementary plan** for more coverage.

Plan	<b>PRU</b> Shield Premier		<b>PRU</b> Shield Plus <sup>8</sup>			
Supplementary Plan	<b>PRU</b> Extra Premier CoPay	<b>PRU</b> Extra Preferred CoPay	<b>PRU</b> Extra Premier Lite CoPay	<b>PRU</b> Extra Plus CoPay	<b>PRU</b> Extra Plus Lite CoPay	
Hospital / Ward Types	All Singapore Private and Restructured Hospitals	All Singapore Private and Restructured Hospitals under Panel and <b>Non-panel</b> providers <sup>1</sup>	All Singapore Private and Restructured Hospitals	All Singapore <b>Restru</b> (up to Class		
Patients receiving treatment for one primary cancer - Cancer Drug Treatment listed on the Cancer Drug List (CDL) <sup>2</sup>	Up to <b>20 times</b> of MediShield Life limit for one primary cancer per			month (with <b>PRU</b> Shield o	and <b>PRU</b> Extra)	
- Cancer Drug Treatment not listed on CDL		S\$150	<b>),000</b> per year with <b>PRU</b> E	Extra		
- Cancer Drug Services <sup>3</sup>	Up to 20 times of	MediShield Life limit for	one primary cancer per po	olicy year (with PRUShield and PRUExtra)		
PRUShield's Deductible <sup>4</sup> Amount (Per Policy Year)	Covers <b>95%</b> of deductible amount, you pay the remaining 5%		Covers <b>50%</b> of deductible amount (subject to a maximum of \$\$1,750 per policy year), you pay the remaining 50%	Covers <b>95%</b> of deductible amount, you pay the remaining 5%	Covers 50% of deductible amount (subject to a maximum of \$\$1,750 per policy year), you pay the remaining 50%	
PRUShield's Co-insurance <sup>5</sup> : 10%		Covers <b>50%</b> of co-inst	urance amount, you pay t	the remaining 50%		
Stop-Loss <sup>6</sup> (Per Policy Year)	<b>S\$3,000</b> for Panel providers <sup>1</sup> , Extended Panel (EP) specialists <sup>7</sup> , and in emergency co			ases		
Subject To Claims-Based Premium Pricing (CBP)	Yes		No			
PRUPanel Connect Exclusive Value-Added Services	Yes		No			
Premiums of Supplementary Plan (Rider) for aged 30	S\$659.20°	S\$482.40 <sup>9</sup>	S\$334.00	S\$264.00	S\$158.00	
Premiums Compared to PRUExtra Premier CoPay for aged 30	-	<b>→ 27%</b>	49%	₩60%	₩ 76%	
Eligibility	Singapore Citizen, Singapore PR, Foreigner <sup>10</sup>					

- <sup>1</sup> Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to:
  - all restructured Hospitals and treatment centres;
  - participating private Hospitals; and
  - participating private treatment centres

that appear on our PRUPanel Connect website.

Non-panel providers refer to:

- specialists in Non-panel Healthcare Institutions (Non-panel HI), which are private Hospitals and private treatment centres listed under Non-panel on our website; and
- non-participating private specialists who provide inpatient or day surgery treatment in private Hospitals and private treatment centres listed under Panel HI on our website.

We may change this Panel or Non-panel list from time to time.

- <sup>2</sup> Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- <sup>3</sup> Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- <sup>4</sup> Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- <sup>5</sup> Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- <sup>6</sup> Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of S\$3,000 per policy year if your hospital confinement is with one of the Panel providers<sup>1</sup>, EP specialists<sup>7</sup>, and for emergency cases. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount.
- Learn more about the <u>Extended Panel</u>.
- <sup>8</sup> Pro-ration applies if you go to a private hospital.
- <sup>9</sup> Premiums shown are with 20% PRUWell Reward.
- <sup>10</sup>Foreigner with eligible valid passes such as Personalised Employment Pass, Employment Pass, S Pass, Student Pass, Entre Pass, Overseas Networks & Expertise Pass, Long-Term Visit Pass and Dependant's Pass.

### **PRU**Panel Connect

At Prudential, it is our goal to continually enhance our services to serve you better. With **PRU**Panel Connect, you can gain seamless access to **quality healthcare** and **value-added services**.

**PRU**Panel Connect is a Healthcare Institution-led panel programme that offers greater convenience to policyholders with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay supplementary plan. Eligible policyholders can enjoy a suite of value-added services.

### **Benefits of PRU**Panel Connect



### **Appointment Booking**

Book an appointment to visit a **PRU**Panel Connect specialist through our website www.prudential.com.sg/ppc or our hotline at 1800 333 0333.



### Enhanced Letter of Guarantee (LOG)

Enjoy a cashless<sup>2</sup> experience and a higher LOG amount of S\$30,000 and S\$15,000 for participating specialists at **PRU**Panel Connect Private Hospitals and Private Day Surgery Centres respectively.



#### Pre-Authorisation Letter

If you are not eligible for LOG at our **PRU**Panel Connect Private Partner Healthcare Institutions, you may still apply for Pre-Authorisation. Simply inform the Business Office/Centre to submit your request and allow three working days for processing.



### Lower Claims-Based Premium Pricing & Stop-Loss Benefit<sup>3</sup>

Premium level will remain unchanged for **PRU**Extra Preferred CoPay and limited to a one level increase for **PRU**Extra Premier CoPay upon the next policy renewal should **all** claims within the same policy year be made under panel providers. You can also enjoy a stop-loss benefit which caps out-of-pocket expenses at \$\$3,000 per policy year.



### Concierge Service

Visit our concierge desk at **PRU**Panel Connect Private Partner Hospitals for assistance on any **PRU**Shield related enquiries. Customers admitted for in-patient or day surgery can also get a complimentary hospital parking coupon here or a GrabGift voucher<sup>4</sup> via email.



# Extended Panel For all PRUExtra customers

Get access to a wider choice of doctors and better continuity of care. Enjoy selected panel benefits when seeing doctors from other insurers' panels through Pre-Authorisation.

<sup>&</sup>lt;sup>1</sup> Please refer to <u>www.prudential.com.sg/ppc-validate</u> for eligibility.

<sup>&</sup>lt;sup>2</sup> Terms & conditions apply. Please refer to <a href="https://www.prudential.com.sg/ppc-tnc">https://www.prudential.com.sg/ppc-tnc</a>.

<sup>&</sup>lt;sup>3</sup> To be eligible for panel benefits, the treatment must be inpatient or a day surgery provided by a participating specialist empanelled at the **PRU**Panel Connect Healthcare Institution as indicated on www.prudential.com.sg/ppc-specialists.

<sup>&</sup>lt;sup>4</sup> For in-patient and day surgery cases only. GrabGifts are one-stop vouchers that can be used on Transport, Food, Mart, or Express on Grab mobile app.

# Rewarding you for staying healthy

Claims-based premium pricing for PRUExtra Premier CoPay or PRUExtra Preferred CoPay Supplementary Plan

With claims-based premium pricing, you will start off at the Standard Level Premium, the lowest for your age band. You will enjoy the **PRU**Well Reward, a **20% savings** on your Standard Level Premium when your policy is accepted by us with no exclusions.

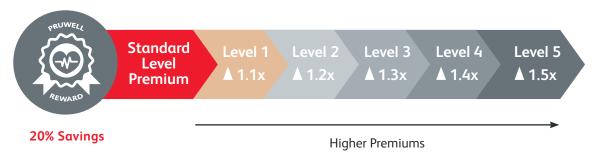
Your premium level will be determined by any previous claims you made during the review period. As long as **no claims** are made on your supplementary plan, you will continue to enjoy the **PRU**Well Reward on your Standard Level Premium at your next policy renewal.

In the face of an ageing population, increasing longevity and healthcare costs, our claims-based premium pricing approach ensures premiums **remain affordable in the long run**. For customers aged 55\* and above, the increase in premiums is capped at **1.5x**.

#### Age 1 to 54\*:



#### Age 55\* and above:



<sup>\*</sup> Based on age next birthday, at policy renewal.

# How claims-based premium pricing works for PRUExtra Premier CoPay

Source of claim	Claim amount during the review period	Movement on premium levels (αt the next policy renewαl)
Panel Providers¹ (except Restructured hospitals or	<b>S\$1,000</b> and below	Remains on the same level
treatment centres) EP specialists (Panel HI) <sup>2</sup>	Above <b>\$\$1,000</b>	↑ 1 level (limit at level 5)
Not under Panel Providers <sup>1</sup> (excluding EP specialists (Panel HI)) EP specialists (Non-panel HI) <sup>2</sup>	<b>S\$1,000</b> and below	Remains on the same level
	Above <b>\$\$1,000</b> to <b>\$\$5,000</b>	↑ 2 levels (limit at level 5)
	Above <b>\$\$5,000</b>	↑ 4 levels (limit at level 5)
Only Restructured hospitals or treatment centres <sup>1</sup>	Any amount	<b>↓</b> 1 level (limit αt standard)
No claim	Nil	<b>↓</b> 1 level (limit αt standard)

<sup>&</sup>lt;sup>1</sup> Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to:

- all restructured Hospitals and treatment centres;
- participating private Hospitals; and
- participating private treatment centres that appear on our PRUPanel Connect website.

Non-panel providers refer to:

- specialists in Non-panel Healthcare Institutions (Non-panel HI), which are private Hospitals and private treatment centres listed under Non-panel on our website; and
- non-participating private specialists who provide inpatient or day surgery treatment in private Hospitals and private treatment centres listed under Panel HI on our website.

We may change this Panel or Non-panel list from time to time.

<sup>2</sup> An Extended Panel (EP) specialist is a Registered Medical Practitioner who meets all of the following conditions: is on another Integrated Shield Plan Insurer's approved panel list; has obtained pre-authorisation approval from us; follows our fees schedule; and meets pre-authorisation terms and conditions.

Learn more about the Extended Panel.

#### Note:

Should there be occurrences of Private Hospitals and Restructured Hospital claims within the same review period, only the claims under Private Hospitals will be added together to calculate the premium level. If there is a claim from a Private Hospital or private medical institution that is not under our Panel Providers or is under EP specialists (not at our Panel HI), and it is made within the same review period as a Panel Provider or an EP specialist (Panel HI), the premium level will be based on the Private Hospital or private medical institution that is not under our Panel Providers' or is under EP specialists' (not at our Panel HI) premium level to determine the movement on premium level at policy renewal.

# How claims-based premium pricing works for PRUExtra Preferred CoPay

Source of claim	Claim amount during the review period	Movement on premium levels (at the next policy renewal)	
Panel Providers¹ (except Restructured hospitals or treatment centres)	Any amount	Remains on the same level	
FD on a circlista? (Danal IIII)	<b>S\$1,000</b> and below	Remains on the same level	
EP specialists² (Panel HI)	Above <b>S\$1,000</b>	↑ 1 level (limit at level 5)	
Non-panel Providers <sup>1</sup>	<b>S\$1,000</b> and below	Remains on the same level	
(excluding EP specialists <sup>2</sup> (Panel HI)) EP specialists <sup>2</sup>	Above <b>S\$1,000</b> to <b>S\$5,000</b>	↑ 2 levels (limit at level 5)	
(Non-panel HI)	Above <b>\$\$5,000</b>	↑ 4 levels (limit at level 5)	
Only Restructured hospitals or treatment centres <sup>1</sup>	Any amount	<b>↓</b> 1 level (limit at standard)	
No claim	Nil	<b>↓</b> 1 level (limit at standard)	
No Access HI <sup>3</sup>	Not applicable as expenses will not be reimbursed		

<sup>&</sup>lt;sup>1</sup> Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to:

- all restructured Hospitals and treatment centres;
- participating private Hospitals; and
- participating private treatment centres that appear on our **PRU**Panel Connect <u>website</u>.

#### Non-panel providers refer to:

- specialists in Non-panel Healthcare Institutions (Non-panel HI), which are private Hospitals and private treatment centres listed under Non-panel on our website; and
- non-participating private specialists who provide inpatient or day surgery treatment in private Hospitals and private treatment centres listed under Panel HI on our website.

We may change this Panel or Non-panel list from time to time.

- <sup>2</sup> An Extended Panel (EP) specialist is a Registered Medical Practitioner who meets all of the following conditions: is on another Integrated Shield Plan Insurer's approved panel list; has obtained pre-authorisation approval from us; follows our fees schedule; and meets pre-authorisation terms and conditions. Learn more about the Extended Panel.
- <sup>3</sup> All private Hospitals or private medical institutions not under our Panel or Non-panel list will be considered as No Access HI.

#### Note:

Should there be occurrences of Private Hospitals and Restructured Hospital claims within the same review period, only the claims under Private Hospitals will be added together to calculate the premium level. If there is a claim from a Private Hospital or private medical institution that is under our Non-panel Providers or an EP specialist (Non-panel HI), and it is made within the same review period as a Panel Provider or an EP specialist (Panel HI), the premium level will be based on the Private Hospital or private medical institution that is under our Non-panel Providers' or EP specialist's (Non-panel HI) premium level to determine the movement on premium level at policy renewal.

# Here's an example of how PRUShield protects you



John is a 30-year-old Singaporean who underwent a surgery and was hospitalised for 10 days.

With **PRU**Shield and **PRU**Extra, John only had to pay a portion of the total bill, depending on which plans he had.

PRUShield Plus and PRUExtra Supplementary Plans: Coverage for restructured hospital



Restructured Hospital Class A Ward

Total Bill S\$20,000

If he had PRUShield Plus at a premium of \$\$0.86/day (including MediShield Life premium)

PRUShield Plus (including MediShield Life) covers \$\$14,850

John pays **\$\$5,150** [Deductible (\$\$3,500) + Co-insurance (\$\$1,650)]

He can choose a supplementary plan to add on to save on his out-of-pocket expenses

#### If he had PRUExtra Plus CoPay at a premium of \$\$0.72/day

PRUShield Plus (including MediShield Life) covers \$\$14,850 PRUExtra Plus CoPay covers \$\$4,150 (95% of Deductible and 50% of Co-insurance) = [Deductible (\$\$3,325) + Co-insurance (\$\$825)]

John pays **\$\$1,000** 

This amount will be added towards the annual limit on out-of-pocket expenses.

### If he had PRUExtra Plus Lite CoPay at a premium of \$\$0.43/day

PRUShield Plus (including MediShield Life) covers \$\$14,850
PRUExtra Plus Lite CoPay covers \$\$2,575
(50% of Deductible and 50% of Co-insurance)
= [Deductible (\$\$1,750) + Co-insurance (\$\$825)]

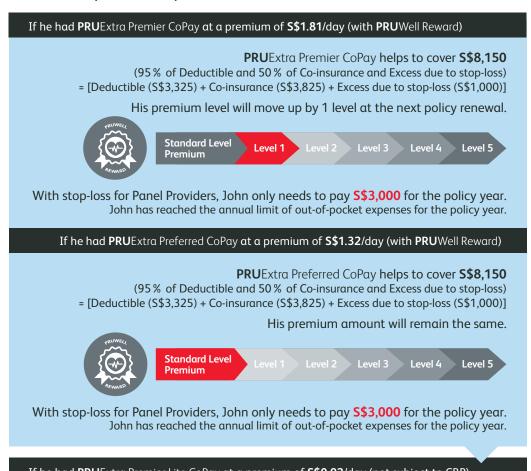
John pays **\$\$2,575** 

This amount will be added towards the annual limit on out-of-pocket expenses.

## PRUShield Premier and PRUExtra Supplementary Plans: Coverage for private hospital under Prudential's Panel<sup>1</sup>



# He can choose a supplementary plan to add on to save on his out-of-pocket expenses



If he had PRUExtra Premier Lite CoPay at a premium of \$\$0.92/day (not subject to CBP)

PRUExtra Premier Lite CoPay helps to cover \$\$8,150

(not subject to CBP)

(50% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (S\$1,750) + Co-insurance (S\$3,825) + Excess due to stop-loss (S\$2,575)]

His premium amount will remain the same.

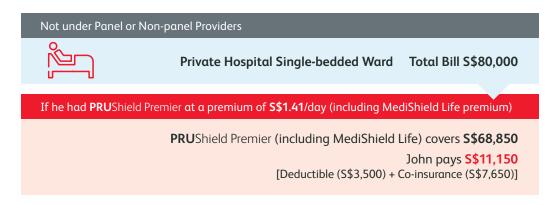
With stop-loss for Panel Providers, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

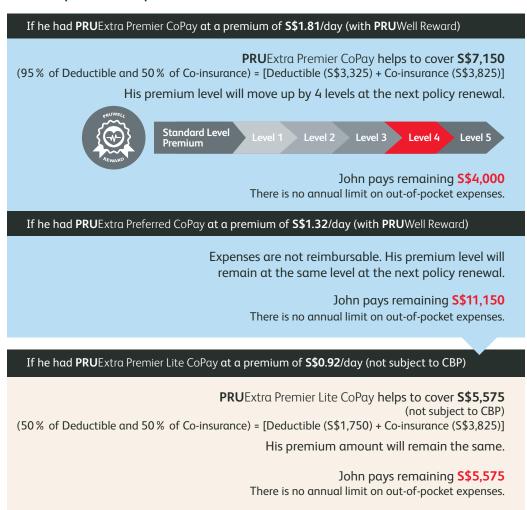
The figures are for illustrative purposes only.

<sup>&</sup>lt;sup>1</sup> To be eligible for panel benefits, the treatment must be inpatient or a day surgery provided by a participating specialist empanelled at the **PRU**Panel Connect Healthcare Institution as indicated on <u>www.prudential.com.sg/ppc-specialists</u>.

# PRUShield Premier and PRUExtra Supplementary Plans: Coverage for private hospital not under Prudential's Panel and Non-Panel listings



He can choose a supplementary plan to add on to save on his out-of-pocket expenses



## PRUShield Premier with PRUExtra Supplementary Plans: Coverage for Extended Panel specialist at a Panel Healthcare Institution<sup>1</sup>

Extended Panel specialist



**Private Hospital** (Panel Healthcare Institution) **Single-bedded Ward** 

Total Bill S\$80,000

If he had PRUExtra Premier CoPay at a premium of S\$1.81/day (with PRUWell Reward)

**PRU**Extra Premier CoPay helps to cover **\$\$8,150** (95% of Deductible and 50% of Co-insurance and Excess due to stop-loss)

His premium level will move up by 1 level at the next policy renewal.



= [Deductible (\$\\$3,325) + Co-insurance (\$\\$3,825) + Excess due to stop-loss (\$\\$1,000)]

With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

If he had PRUExtra Preferred CoPay at a premium of S\$1.32/day (with PRUWell Reward)

PRUExtra Preferred CoPay helps to cover \$\$8,150 (95% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (\$\$3,325) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$1,000)]

His premium level will move up by 1 level at the next policy renewal.



With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

If he had PRUExtra Premier Lite CoPay at a premium of \$\$0.92/day (not subject to CBP)

PRUExtra Premier Lite CoPay helps to cover \$\$8,150

(not subject to CBP)

(50% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (\$\\$1,750) + Co-insurance (\$\\$3,825) + Excess due to stop-loss (\$\\$2,575)]

His premium amount will remain the same.

With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

The figures are for illustrative purposes only.

<sup>&</sup>lt;sup>1</sup> To be eligible for Extended Panel benefits, customer must have an applicable PRUExtra supplementary plan and pre-authorisation approval must be obtained for an Extended Panel specialist that is on the main panel of another Integrated Shield Plan insurer, follows our fee schedule, and meets our pre-authorisation terms and conditions.

## PRUShield Premier with PRUExtra Supplementary Plans: Coverage for Extended Panel specialist at a Non-panel Healthcare Institution<sup>1</sup>





Private Hospital (Non-panel Healthcare Institution)
Single-bedded Ward

Total Bill S\$80,000

#### If he had PRUExtra Premier CoPay at a premium of \$\$1.81/day (with PRUWell Reward)

PRUExtra Premier CoPay helps to cover \$\$8,150 (95% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (\$\$3,325) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$1,000)]

His premium level will move up by 4 levels at the next policy renewal.



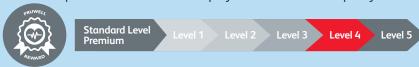
With stop-loss for Extended Panel specialist, John only needs to pay \$\frac{\$\$3,000}{3}\$ for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

#### If he had PRUExtra Preferred CoPay at a premium of S\$1.32/day (with PRUWell Reward)

PRUExtra Preferred CoPay helps to cover \$\$8,150 (95% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (\$\$3,325) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$1,000)]

His premium level will move up by 4 levels at the next policy renewal.



With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

#### If he had PRUExtra Premier Lite CoPay at a premium of \$\$0.92/day (not subject to CBP)

PRUExtra Premier Lite CoPay helps to cover \$\$8,150

(not subject to CBP)

(50% of Deductible and 50% of Co-insurance and Excess due to stop-loss) = [Deductible (\$\$1,750) + Co-insurance (\$\$3,825) + Excess due to stop-loss (\$\$2,575)]

His premium amount will remain the same.

With stop-loss for Extended Panel specialist, John only needs to pay \$\$3,000 for the policy year.

John has reached the annual limit of out-of-pocket expenses for the policy year.

The figures are for illustrative purposes only.

<sup>&</sup>lt;sup>1</sup> To be eligible for Extended Panel benefits, customer must have an applicable PRUExtra supplementary plan and pre-authorisation approval must be obtained for an Extended Panel specialist that is on the main panel of another Integrated Shield Plan insurer, follows our fee schedule, and meets our pre-authorisation terms and conditions.

# How can you keep your premiums affordable?

Despite medical cost inflation, Prudential is committed to offering **affordable and sustainable premiums**. Still, rising medical costs and claims have resulted in the increase of Integrated Shield Plan premiums in recent years. Here are some ways to manage your premiums:



File for claim under your **employer's group insurance** or other individual plans (if any)

- Get a token of appreciation from us for each successful claim that you file with your employer's group insurer. Visit <a href="https://www.prudential.com.sg/prushieldclaims">https://www.prudential.com.sg/prushieldclaims</a> for more details.
- Move down one premium level<sup>1</sup> if you have successfully recovered a minimum amount of \$\$1,000 from your employer's group insurance or other individual plans.



Seek treatment at **Panel Providers** to limit premium level movement<sup>1</sup>

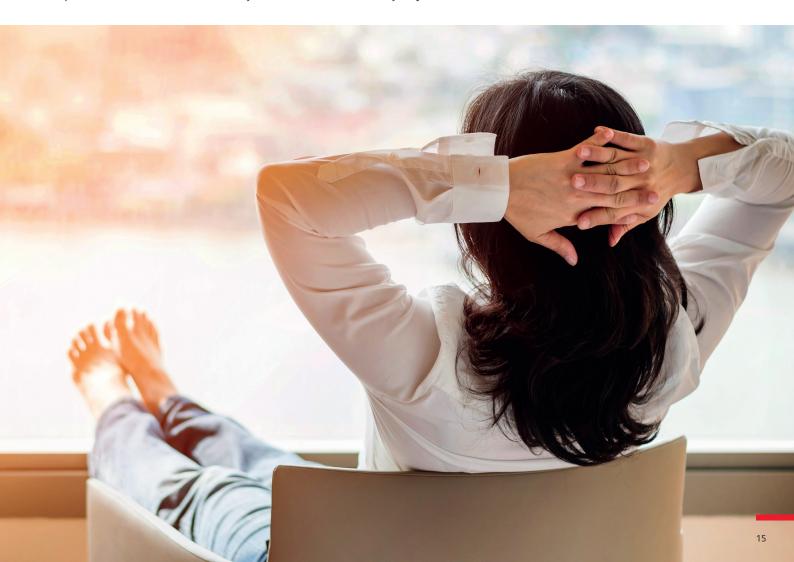


Seek treatment at **Restructured Hospitals** to move down one premium level<sup>1</sup>



Be rewarded for staying healthy with a 20% PRUWell Reward<sup>2</sup> on your standard level premium under our claims-based premium pricing.

- <sup>1</sup> Premium level downgrade will be reflected during policy renewal at the next policy year. Refer to <u>claims-based premium pricing</u>.
- <sup>2</sup> For policies with **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay only.



Benefits Schedule for PRUShield Premier (Private Hospitals) and PRUShield Plus (Restructured Hospitals)

# Benefits of PRUShield Premier and PRUShield Plus

Plan		<b>PRU</b> Shield Premier	<b>PRU</b> Shield Plus		
Benefits		Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)		
Inpatient and Day Surgery Benefits					
Daily Ward and Treatment Charges					
Normal Ward					
Intensive Care Unit Ward					
Miscellaneous Hospital Services					
Daily Inpatient Physician Visit					
Community Hospital - Rehabilitative - Sub-acute		As Charged			
Accidental Inpatient Dental Treatment					
Inpatient Palliative Care Service (General)					
Inpatient Palliative Care Service (Specialis	sed)				
Psychiatric (including Pre- and Post-hospit	alisation expenses incurred)	<b>S\$8,000</b> per Policy Year	S\$7,000 per Policy Year		
Surgical Benefits (including Day Surgery	<i>i</i> )				
Surgical Procedure (per treatment)					
- Table 1 (less complex procedures)					
- Table 2					
- Table 3	Under MediShield Life, benefits are classified	As Charged			
- Table 4	according to their level of complexity,				
- Table 5	which increases from Table 1A to Table 7C.				
- Table 6					
- Table 7 (more complex procedures)  Organ Transplant Benefit  Stem Cell Transplant Treatment  Implants  Radiosurgery					

# Benefits of PRUShield Premier and PRUShield Plus (cont'd)

Plan	<b>PRU</b> Shield Premier	<b>PRU</b> Shield Plus
Benefits	Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)
Living Organ Donor Transplant Benefits		
Life assured is the organ donor	CCC 000 m on Delian Verm	<b>C# / 0 000</b> m and Parlim and Value
Life assured is the organ recipient	<b>\$\$60,000</b> per Policy Year	<b>S\$40,000</b> per Policy Year
Overseas Medical Treatment		
Emergency Medical Treatment outside Singapore Planned Overseas Medical Treatment <sup>1</sup>	As Charged (paying the lower of the overseas charges or in accordance with Singapore Private Hospital's charges)	As Charged (paying the lower of the overseas charges or in accordance with Singapore Restructured Hospital's charges)
Pre- & Post-Hospitalisation Benefits		
Pre-Hospitalisation Consultations and Diagnostic Laboratory Services incurred 180 days preceding confinement or day surgery		
Post-Hospitalisation Follow-up Treatments and Diagnostic / Laboratory Services incurred within 365 days after confinement or day surgery	As Ch	arged
Post-Hospitalisation Hyperbaric Oxygen Therapy incurred within 365 days after confinement or day surgery	<b>S\$10,000</b> per Policy Year	<b>S\$5,000</b> per Policy Yeαr
Outpatient Hospital Benefits		
Outpatient Cancer Treatment		
Radiotherapy for Cancer		
- External (except Hemi-body)		
- Brachytherapy	As Charged	
- Hemi-body		
- Stereotactic		
Chemotherapy and Immunotherapy		
Patients receiving treatment for one primary cancer - Cancer Drug Treatment <sup>2</sup>	5x of the MediShield Life limit fo	or one primary cancer per month
- Cancer Drug Services³	5x of the MediShield Life limit for one primary cancer per Policy Year	
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment <sup>2</sup>	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month	
- Cancer Drug Services³	<b>5x</b> of the MediShield Life limits for Multiple Primary Cancers per Policy Year	
Outpatient Kidney Failure Treatment		
Kidney Dialysis		
Erythropoietin for Chronic Kidney Failure	As Charged	
Immunosuppressants for Organ Transplant	AS CN	uigeu
Long-term Parenteral Nutrition		
Other Benefits		
Inpatient and Outpatient Proton Beam Therapy	S\$100,000 per Policy Year	
Cell Tissue and Gene Therapy Treatment	S\$250,000 per Policy Year	
Final Expense Provision	S\$5,000	S\$3,000
Serious Pregnancy and Delivery-related Complications	As Charged	

### Benefits of PRUShield Premier and PRUShield Plus (cont'd)

Plan	<b>PRU</b> Shield Premier	<b>PRU</b> Shield Plus
Benefits	Singapore Private Hospital	Singapore Restructured Hospital (Class A Ward)
Other Benefits		
Congenital Abnormalities of the life assured	As Ch	arged
Congenital Abnormalities of a female life assured's biological child - First diagnosed or symptoms first appear within 24 months from the date of birth of the child	\$\$20,000 per lifetime (limited to \$\$5,000 per child)	S\$16,000 per lifetime (limited to S\$4,000 per child)
Short Stay Ward (including Pre- and Post-hospitalisation expenses incurred in a Short Stay Ward in a Singapore Restructured Hospital)	As Charged	
Future Insurance Option at Life Events	<b>S\$100,000</b> sum	assured per life
Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma	<b>S\$25,000</b> pe	er Policy Year
Deductible⁴ per Policy Year		
Restructured / Community Hospital C Ward	S\$1	,500
Restructured / Community Hospital B2/B2+ Ward	S\$2	,000
Restructured / Community Hospital B1 Ward	S\$2	,500
Restructured / Community Hospital A Ward	S\$3	,500
Private Hospital / Private Community Hospital	S\$3	,500
Day Surgery – Subsidised	S\$1	,500
Day Surgery – Non-Subsidised	S\$2	,000
Short Stay Ward – Subsidised	S\$1	,500
Short Stay Ward – Non-Subsidised	S\$2	,000
Co-insurance <sup>5</sup>	10 %	10%
Pro-Ration		
Restructured / Community Hospital C Ward		
Restructured / Community Hospital B2/B2+ Ward		
Restructured / Community Hospital B1 Ward	N	IA
Restructured / Community Hospital A Ward		
Private Hospital / Private Community Hospital	NA	65%
Day Surgery – Subsidised		
Day Surgery – Non-Subsidised	N	IA
Day Surgery – Private Hospital	NA	65%
Short Stay Ward – Subsidised		
Short Stay Ward – Non-Subsidised		
Outpatient Treatment – Subsidised	N	IA
Outpatient Treatment – Non-Subsidised		
Outpatient Treatment – Private	NA	65%
Limits of Cover	IVA	03 70
Policy Year Limit	\$\$2,000,000 (if admitted to and treated by our Panel providers <sup>6</sup> ) or \$\$1,200,000	S\$1,000,000
Lifetime Limit		mitad
		nited S\$1,000,000
Refresh Benefit (resets the Policy Year Limit when it is reached)  Age Limits	S\$1,200,000	S\$1,000,000
Maximum Entry Age	75	
Maximum Renewal Age	Lifetime	

We will pay for a planned hospitalisation or surgical (including day surgery) treatment incurred by the life assured/patient at an overseas hospital subject to the life assured/patient having referrals from an approved MediSave-accredited institution/referral centre in Singapore. The overseas hospital must have an approved working arrangement with the MediSave-accredited institution/referral centre in Singapore. Please note: To confirm the countries and respective hospitals where treatment would be allowed for, please contact an approved MediSave-accredited institution/referral centre in Singapore.

- <sup>2</sup> Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- <sup>3</sup> Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- <sup>4</sup> Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- $^{5}$  Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- <sup>6</sup> For **PRU**Shield Premier plan, the Policy Year Limit is \$\$2,000,000 provided all claims within the same Policy Year are incurred at Panel Providers.

Enjoy more comprehensive coverage at Private Hospitals when you complement your **PRU**Shield Premier plan with **PRU**Extra Premier CoPay, **PRU**Extra Preferred CoPay or **PRU**Extra Premier Lite CoPay.

Plan	<b>PRU</b> Extra Premier CoPay	<b>PRU</b> Extra Preferred CoPay	<b>PRU</b> Extra Premier Lite CoPay
Hospital / Ward Types	All Singapore Private Hospitals	Singapore Private Hospitals under our Panel or Non-panel Providers¹	All Singapore Private Hospitals
<b>PRU</b> Shield's Deductible <sup>2</sup> Amount (per Policy Year)	Covers 95% of deductible amount, you pay the remaining 5%		Covers 50% of deductible amount (subject to a maximum of <b>\$\$1,750</b> per policy year), you pay the remaining 50%
PRUShield's Co-insurance <sup>3</sup> : 10%	Covers 50% of	co-insurance amount, you po	ay the remaining 50%
Stop-Loss <sup>4</sup> (Per Policy Year)	<b>\$\$3,000</b> for Par	nel Providers <sup>1</sup> , EP Specialists <sup>5</sup> o	and in emergency cases
Claims-Based Premium Pricing Approach	Ар	plies	NA
Outpatient Cancer Treatment <sup>6</sup>			
Patients receiving treatment for one primary cancer - Cancer Drug Treatment (on the CDL) <sup>7</sup>	15x of the Med	15x of the MediShield Life limit for one primary cancer per month	
- Cancer Drug Treatment (not on the CDL)		<b>S\$150,000</b> per Policy Ye	ear
- Cancer Drug Services <sup>8</sup>	15x of the Medi	Shield Life limit for one prima	ry cancer per Policy Year
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment (on the CDL) <sup>7</sup>	<b>Sum of the highest cancer drug treatment limit</b> among the claimable treatments received for each primary cancer per month		
- Cancer Drug Treatment (not on the CDL)		<b>S\$150,000</b> per Policy Ye	ear
- Cancer Drug Services <sup>8</sup>	<b>10x</b> of the MediShield Life limit for Multiple Primary Cancers per Policy Year		
Outpatient Psychiatric Treatment <sup>9</sup> (Postpartum)	S\$800 per Policy Year	NA	
Autism Test <sup>9</sup>	S\$800 per lifetime		
Recurrent Miscarriage <sup>9</sup> (Cost of Investigation)	S\$800 per lifetime		
Accident & Emergency Ambulance Fee <sup>9</sup>	S\$250 per injury or illness		
Immediate Family Member's Accommodation with ${\sf Child^9}$	S\$80 per day	NA	
Post-Hospitalisation Follow-up TCM <sup>9</sup>	<b>\$\$6,000</b> per Policy Year		
Emergency Outpatient Treatment due to an Accident <sup>9</sup>	S\$3,000 per Policy Year		
Special Appliances and Prosthesis <sup>9</sup>	<b>S\$3,000</b> per Policy Year		
Disability Waiver Benefit	Waives 36 months of future premiums <sup>10</sup> if the life assured is diagnosed to be Totally and Permanently Disabled before age 70		NA

- <sup>1</sup> Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to all restructured Hospitals and treatment centres; and participating private Hospitals and treatment centres that appear on our **PRU**Panel Connect <u>website</u>.
- Non-panel providers refer to specialists in non-panel Healthcare Institutions (Non-panel HI), which are private Hospitals and private treatment centres listed under Non-panel on our website; and non-participating private specialists who provide inpatient or day surgery treatment in private Hospitals and private treatment centres listed under Panel HI on our website.
- We may change this Panel or Non-panel list from time to time.
- <sup>2</sup> Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and PRUShield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- <sup>3</sup> Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- <sup>4</sup> Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of \$\$3,000 per policy year if your hospital confinement is with one of the Panel Providers<sup>1</sup> or EP specialists<sup>5</sup>. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount.
- <sup>5</sup> An Extended Panel (EP) specialist is a Registered Medical Practitioner who meets all of the following conditions: is on another Integrated Shield Plan Insurer's approved panel list, has obtained pre-authorisation approval from us, follows our fees schedule, and meets pre-authorisation terms and conditions. Learn more about the Extended Panel.
- <sup>6</sup> **PRU**Extra riders will cover non-CDL treatments under drug classes A, B, C, D and E based on <u>LIA's Non-CDL Classification Framework</u>, up to the annual policy claim limit for cancer drug treatments not listed on the CDL. This may be updated from time to time so please refer to the FAQ at <a href="https://www.prudential.com.sg/prushield-changes">https://www.prudential.com.sg/prushield-changes</a> for more information. The stop loss feature of \$\$3,000 will not apply to non-CDL treatments.
- <sup>7</sup> Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- <sup>8</sup> Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- <sup>9</sup> You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.
- <sup>10</sup>Only waives the premiums for **PRU**Extra Premier CoPay or **PRU**Extra Preferred CoPay Rider. The premiums for **PRU**Shield Premier continue to be payable.

Enjoy more comprehensive coverage at Restructured Hospitals when you complement your **PRU**Shield Plus plan with **PRU**Extra Plus CoPay or **PRU**Extra Plus Lite CoPay

Plan	<b>PRU</b> Extra Plus CoPay	<b>PRU</b> Extra Plus Lite CoPay	
Hospital/Ward Types	Singapore Restructured Hospital (Class A Ward)	Singapore Restructured Hospital (Class A Ward)	
<b>PRU</b> Shield's Deductible <sup>1</sup> Amount (per Policy Year)	Covers 95% of deductible amount, you pay the remaining 5%  Covers 50% of deductible of (subject to a maximum of <b>\$\$</b> policy year), you pay the remaining 5%		
PRUShield's Co-insurance <sup>2</sup> : 10%	Covers 50% of co-insurance amo	ount, you pay the remaining 50%	
Stop-Loss³ (Per Policy Year)	<b>S\$3,000</b> for Panel Providers <sup>4</sup> , EP S	pecialists <sup>5</sup> and in emergency cases	
Outpatient Cancer Treatment <sup>6</sup>			
Patients receiving treatment for one primary cancer - Cancer Drug Treatment (on the CDL) <sup>7</sup>	<b>15x</b> of the MediShield Life limit for	or one primary cancer per month	
- Cancer Drug Treatment (not on the CDL)	<b>S\$150,000</b> p	er Policy Year	
- Cancer Drug Services <sup>8</sup>	15x of the MediShield Life limit for	one primary cancer per Policy Year	
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment (on the CDL) <sup>7</sup>	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month		
- Cancer Drug Treatment (not on the CDL)	S\$150,000 per Policy Year		
- Cancer Drug Services <sup>8</sup>	<b>10x</b> of the MediShield Life limit for Mo	ultiple Primary Cancers per Policy Year	
Outpatient Psychiatric Treatment <sup>9</sup> (Postpartum)	S\$600 per Policy Year		
Autism Test <sup>9</sup>	S\$600 per lifetime	NA	
Recurrent Miscarriage <sup>9</sup> (Cost of Investigation)	S\$600 per lifetime		
Accident & Emergency Ambulance Fee9	<b>\$\$150</b> per in	jury or illness	
Immediate Family Member's Accommodation with Child <sup>9</sup>	<b>S\$60</b> per day		
Post-Hospitalisation Follow-up Traditional Chinese Medicine (TCM) Treatment by a Registered TCM Practitioner in a Singapore Hospital, Community Hospital or approved TCM medical institution incurred within 365 days after confinement or day surgery <sup>9</sup>	<b>S\$3,000</b> per Policy Year	NA	
Emergency Outpatient Treatment due to an Accident <sup>9</sup>	<b>S\$2,000</b> per Policy Year		
Special Appliances and Prosthesis <sup>9</sup>	<b>S\$2,000</b> per Policy Year		

- <sup>1</sup> Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and PRUShield benefits are payable. Deductible will increase by 50% depending on ward class when the life assured is above age 85.
- <sup>2</sup> Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.
- <sup>3</sup> Stop-loss refers to the total out-of-pocket expenses you need to make under the Deductible, Co-insurance and Co-payment features, which will not exceed the sum of **\$\$3,000** per policy year if your hospital confinement is with one of the Panel Providers<sup>4</sup> or EP specialists<sup>5</sup>. However, any amount that you pay that is above any of the benefit's maximum limit will not add towards the annual stop-loss amount. If your **PRU**Shield Plus plan and/or **PRU**Extra Plus CoPay/**PRU**Extra Plus Lite CoPay is subject to pro-ration then the out-of-pocket expenses paid due to the pro-ration will not add towards the annual stop-loss amount.
- <sup>4</sup> Our Panel Providers consist of participating specialists on the **PRU**Panel Connect programme who provide inpatient or day surgery treatment at Panel Healthcare Institutions (HI). Panel Healthcare Institutions (Panel HI) refer to all restructured Hospitals and treatment centres; and participating private Hospitals and treatment centres that appear on our **PRU**Panel Connect <u>website</u>.
- Non-panel providers refer to specialists in non-panel Healthcare Institutions (Non-panel HI), which are private Hospitals and private treatment centres listed under Non-panel on our website; and non-participating private specialists who provide inpatient or day surgery treatment in private Hospitals and private treatment centres listed under Panel HI on our website.
- <sup>5</sup> An Extended Panel (EP) specialist is a Registered Medical Practitioner who meets all of the following conditions: is on another Integrated Shield Plan Insurer's approved panel list, has obtained pre-authorisation approval from us, follows our fees schedule, and meets pre-authorisation terms and conditions. Learn more about the Extended Panel.
  - We may change this Panel or Non-panel list from time to time.
- <sup>6</sup> **PRU**Extra riders will cover non-CDL treatments under drug classes A, B, C, D and E based on <u>LIA's Non-CDL Classification Framework</u>, up to the annual policy claim limit for cancer drug treatments not listed on the CDL. This may be <u>updated from time to time so please</u> refer to the FAQ at <a href="https://www.prudential.com.sg/prushield-changes">https://www.prudential.com.sg/prushield-changes</a> for more information. The stop loss feature of S\$3,000 will not apply to non-CDL treatments
- <sup>7</sup> Refer to the Cancer Drug List (CDL) on MOH's website for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).
- <sup>8</sup> Refer to the MediShield Life Benefits on MOH's website for the MediShield Life claim limits for Cancer Drug Services.
- <sup>9</sup> You need to co-pay 5% of the expenses incurred before we make any payment to you, subject to the benefit limit as listed in the Benefits Schedule. Any expenses above the benefit limit as listed in the Benefits Schedule should also be borne by you.



# Benefits of PRUShield Standard Plan

Plan	PRUShield Standard Plan
Benefits	Singapore Restructured Hospital (Class B1 Ward)
Inpatient and Day Surgery Benefits	
Daily Ward and Treatment Charges	
Normal Ward	<b>S\$2,250</b> per day <sup>1</sup>
Intensive Care Unit Ward	\$\$6,850 per day <sup>1</sup>
Psychiatric Psychiatric	S\$680 per day (up to 60 days per Policy Year)
Community Hospital (Rehabilitative)	S\$760 per day
Community Hospital (Sub-acute)	\$\$960 per day
Inpatient Palliative Care Service (General)	\$\$560 per day
Inpatient Palliative Care Service (General)  Inpatient Palliative Care Service (Specialised)	\$\$760 per day
· · · · · · · · · · · · · · · · · · ·	<b>33700</b> per day
Surgical Percedure (Per Treatment)	
Surgical Procedure (Per Treatment) - Table 1A	C¢E00
- Table 1B	S\$590
	S\$1,050
- Table 1C	S\$1,050
- Table 2A	S\$1,800 S\$3,300
- Table 2B - Table 2C	S\$2,300 S\$2,370
- Table 3A	S\$3,290
- Table 3B	
	S\$4,240
- Table 3C	S\$4,760
- Tαble 4A - Tαble 4B	\$\$5,970 \$\$8,330
- Table 4C	S\$8,220 S\$8,220
- Table 5A	S\$8,920
- Table 5B	S\$9,750
- Table 5C	S\$11,030
- Table 6A	S\$15,910
- Table 6A - Table 6B	S\$15,910 S\$15,910
- Table 6C	S\$17,300
- Table 7A	S\$21,840
- Table 7B	S\$21,840
- Table 7C	\$\$21,840
Implants	S\$9,800 per treatment
Radiosurgery including Proton Beam Therapy –	
Category 4	S\$31,300 per treatment course
Outpatient Treatment Benefits	
Kidney Dialysis	\$\$3,740 per Calendar Month
Outpatient Cancer Treatment	
Patients receiving treatment for one primary cancer - Cancer Drug Treatment <sup>2</sup>	3x of the MediShield Life limit for one primary cancer per month
- Cancer Drug Services <sup>3</sup>	2x of the MediShield Life limit for one primary cancer per Policy Year
Patients receiving treatment for Multiple Primary Cancers - Cancer Drug Treatment <sup>2</sup>	Sum of the highest cancer drug treatment limit among the claimable treatments received for each primary cancer per month
- Cancer Drug Services³	2x of the MediShield Life limit for Multiple Primary Cancers per Policy Year
Radiotherapy for Cancer	
- External (except Hemi-body)	S\$880 per treatment
- Brachytherapy	S\$1,100 per treatment
- Hemi-Body	S\$2,510 per treatment
- Stereotactic	S\$6,210 per treatment
- Proton Beam Therapy	
• Category 1	S\$880 per treatment
• Category 2	S\$1,100 per treatment
• Category 3	S\$6,210 per treatment
Immunosuppressants for Organ Transplant	S\$1,480 per Calendar Month
Erythropoietin for Chronic Kidney Failure	S\$450 per Calendar Month
Long-term Parenteral Nutrition	S\$3,980 per Calendar Month
Long term ratemental Natificial	545,500 per calendar Month

# Benefits of PRUShield Standard Plan (cont'd)

Plan	PRUShield Standard Plan	
Benefits	Singapore Restructured Hospital (Class B1 Ward)	
Other Benefits		
Continuation of the Autologous Bone Marrow Transplant Treatment for Multiple Myeloma	S\$14,040 per treatment	
Serious Pregnancy and Delivery-related Complications	Covered under exis	sting inpatient limits
Deductible per Policy Year <sup>4</sup>	80 years old and below 81 years old and above (age next birthday) (age next birthday)	
Restructured Hospital / Community Hospital C Ward	S\$1,500	S\$2,000
Restructured Hospital / Community Hospital B2/B2+ Ward	S\$2,000	\$\$3,000
Restructured Hospital / Community Hospital B1 Ward		
Restructured Hospital / Community Hospital A Ward	S\$2,500	S\$3,000
Private Hospital / Private Community Hospital		
Day Surgery – Subsidised	S\$1,500	S\$2,000
Day Surgery – Non-Subsidised	S\$2,000	S\$3,000
Short Stay Ward – Subsidised	S\$1,500	S\$2,000
Short Stay Ward – Non-Subsidised	S\$2,000	S\$3,000
Co-Insurance <sup>5</sup>	10%	
Pro-Ration	Singapore Citizens	Singapore Permanent Residents
Private Hospital / Private Community Hospital / Private Inpatient Palliative Care Service	50%	
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service A Ward	80%	
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B1 Ward	NA	90%
Restructured Hospital / Community Hospital / Inpatient Palliative Care Service B2 / C Ward		
Short Stay Ward (Subsidised / Non-subsidised)	NA	
Day Surgery (Subsidised / Non-subsidised)		
Day Surgery (Private)	65 %	
Outpatient Treatment (Subsidised / Non-subsidised)	NA NA	
Outpatient Treatment (Private)	65 %	
Limits of Cover		
Policy Year Limit	S\$200,000	
Lifetime Limit	Unlimited	
Age Limits		
Maximum Entry Age	NA	
Maximum Renewal Age	Lifetime	

 $<sup>^{\</sup>rm 1}$  Limits are higher by S\$300 for the first two days of inpatient stay.

 $<sup>^2</sup>$  Refer to the Cancer Drug List (CDL) on  $\underline{\text{MOH's website}}$  for the MediShield Life claim limits for Cancer Drug Treatment (on the CDL).

 $<sup>^3</sup>$  Refer to the MediShield Life Benefits on <u>MOH's website</u> for the MediShield Life claim limits for Cancer Drug Services.

<sup>&</sup>lt;sup>4</sup> Deductible is a fixed amount to be paid by a policyowner before the MediShield Life and **PRU**Shield Standard Plan benefits are payable.

<sup>&</sup>lt;sup>5</sup> Co-insurance is a percentage of the claimable amount that a policyowner needs to co-pay after deductible.

For information on PRUShield and PRUExtra premiums for Singaporeans, Permanent Residents of Singapore and Foreigners, please visit www.prudential.com.sq/PRUShield

For more information, speak to your Prudential Financial Representative. Call us at **1800 333 0 333** today.

#### www.prudential.com.sg

#### **Important Notes:**

PRUShield is a yearly renewable plan. Prudential guarantees lifetime coverage for PRUShield and PRUExtra.

**PRU**Extra premiums cannot be paid by MediSave.

We reserve the right to vary the policy benefits, features, conditions, and/or name at any time by giving 30 days' written notice to the policyowner before doing so.

Premiums are not guaranteed and may be adjusted based on future claims experience. Prudential reserves the right to vary premiums at any time by giving 30 days' written notice to the policyowner before doing so. Premium rates will be based on age next birthday (for 1st premium) on cover start date and each policy anniversary date (for renewable premium).

You are recommended to read the product summary and seek advice from a qualified Prudential Financial Representative for a financial analysis before purchasing a policy suitable to meet your needs. Buying health insurance products that are not suitable for you may impact your ability to finance your future healthcare needs.

This brochure is for reference only and is not a contract of insurance. Please refer to the exact terms and conditions, specific details and exclusions applicable to this insurance product in the policy documents that can be obtained from your Prudential Financial Representative.

This brochure is for distribution in Singapore only and shall not be construed as an offer to sell or solicitation to buy or provision of any insurance product outside Singapore. In case of discrepancy between the English and Mandarin versions of this brochure, the English version shall prevail.

These policies are protected under the Policy Owners' Protection Scheme which is administered by the Singapore Deposit Insurance Corporation (SDIC). Coverage for your policy is automatic and no further action is required from you. For more information on the types of benefits that are covered under the scheme as well as the limits of coverage, where applicable, please contact your insurer or visit the GIA/LIA or SDIC websites (<a href="https://www.gia.org.sg">www.gia.org.sg</a> or <a href="https://www.gia.org.sg">www.gia.org.sg</a> or <a href="https://www.gia.org.sg">www.gia.org.sg</a>).

In the event that the policy is not suitable, the client may cancel the policy by making a written request to Prudential within the 21-day free look period. Prudential will refund any premiums paid, less medical fees, other expenses incurred and any outstanding amounts owed in connection with the policy.

Information is correct as at 1 April 2024.

This advertisement has not been reviewed by the Monetary Authority of Singapore.

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