

Enrol for Recurring Payment



Step-by-Step Guide

Important Information

PRUShield Additional Withdrawal Limit (AWL)

PRUShield Additional Withdrawal Limit is the limit which the Integrated Plan Policyholders can withdraw from their Medisave Account to pay for their additional Private Insurance Premium.

PRUShield policy premiums are generally funded by Medisave. However, if the premium exceeds the AWL set by the Ministry of Health (MOH), you will need to pay for the remainder premium.

To avoid a lapse of coverage due to non-payment, we encourage you to enrol for automated payment through Credit Card/GIRO.

You can visit MOH's website for the latest information on AWL.

Why is it important to enrol my Credit Card/GIRO?

Whenever a medical emergency happens, we'd want to focus on getting treated and our recovery, instead of worrying about the medical bills.

Enrolling your Credit Card or GIRO ensures your premium is always paid on time, so you don't have to worry about your policy lapsing.

What happens if my Credit Card/GIRO deduction is unsuccessful?

For Credit Card deductions, we will attempt to deduct again after 15 working days. If the 15th day is a weekend, the deduction will be made the following working day.

For GIRO, we will attempt to deduct up to 6 times (2 attempts each month) within the Grace Period. Please ensure there is sufficient balance in your account if you have opted for a yearly premium deduction.

If you have any other queries, please call PruCustomer Line at 1800 333 0333 from Mondays to Fridays from 8.30 am to 5.30 pm, excluding public holidays. Alternatively, you may contact your Prudential Financial Consultant.

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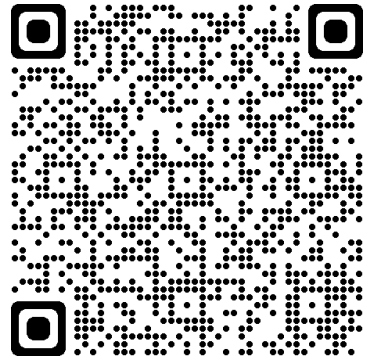


How do I enrol?

You can follow the steps below to enrol for recurring payments.

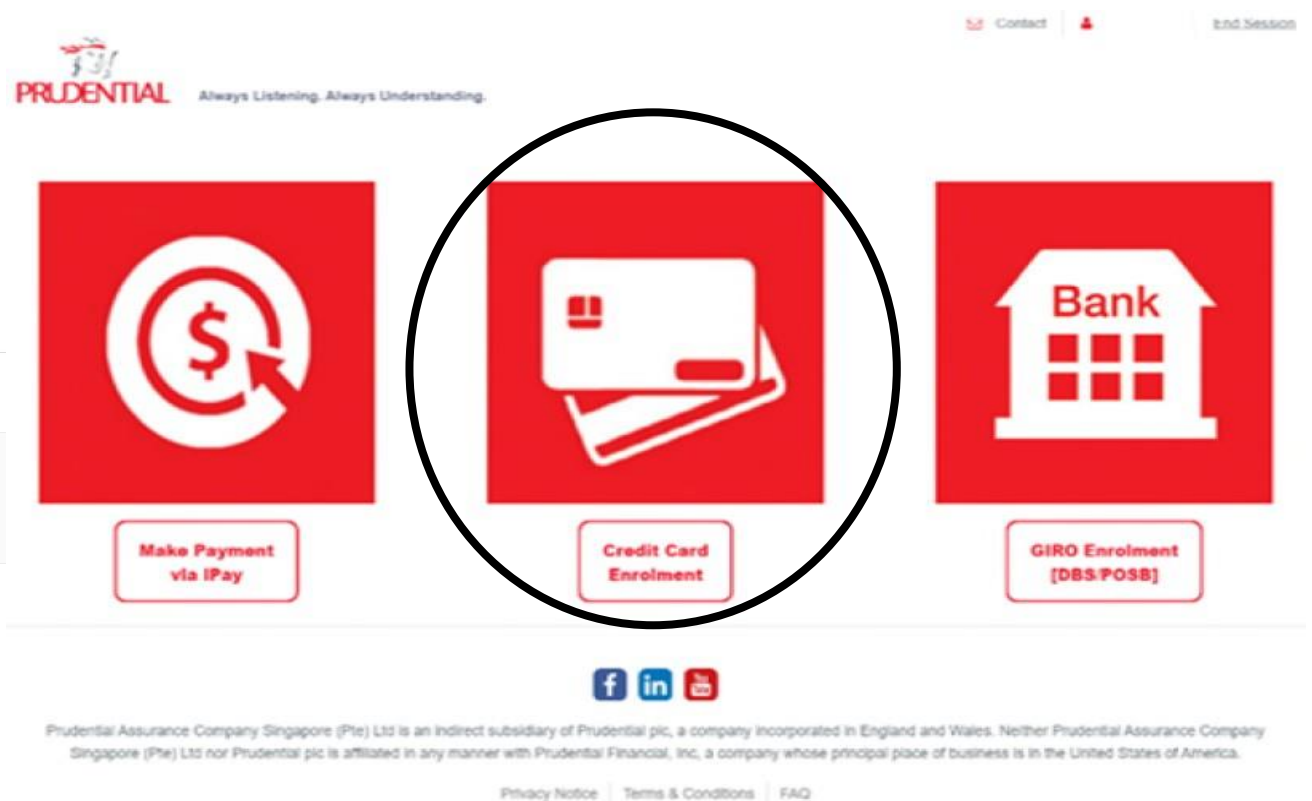
Login to iPay

- Scan the QR code on the right or click <https://ipay.prudential.com.sg/ipay/login2.do>
- Login using your NRIC/Passport/BC/ FIN Number and Date of Birth



Enrol for Credit Card Recurring Payment

- Select **“Credit Card Enrolment”**



- Tick the **“Select All”** option to enrol all your policies or choose the policies you wish to enrol for
- Tick on the recurring payment method, and click **“Next”** to continue

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PRUDENTIAL Always Listening. Always Understanding.

Make Payment **Credit Card Enrolment**

Selection Confirmation

Save Your Credit Card Details

Applicable only for Visa/Mastercard Credit & Debit Cards

Please select the policy (s) for Credit Card Enrolment

Category: Existing Policies



	POLICY NUMBER	AGENCY	TYPE OF PAYMENT	PREMIUM AMOUNT	CUR
<input checked="" type="checkbox"/>		Monthly	<input type="radio"/> Recurring Premium	<input type="text" value="370.25"/>	V
		Life Assured:			

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Confirm Your Selection

- Click on “Important Notes and Terms and Condition” and review all disclosures and terms carefully
- Tick the box “**I agree and acknowledge the important Notes and Terms and Conditions**”
- Select “**Proceed to Enrolment**” for next step

Enter Your Credit Card Details

- Key in your details as requested
- Select the card type and complete the details below

Payment Details

Card Type *

VISA Visa Mastercard

Card Number *

Expiration Month * Expiration Year *

- Enter the OTP sent to the mobile number registered with the card issuing bank
- Click “**Submit**” to proceed

Enrolment Status

- An “**Enrolment Successful**” message will appear once enrolment is submitted successfully
- You may select “**End Session**” to logout