PRUServices
designed around
you

PRUServices **streamlines document access, transactions, and navigation with enhanced interactivity.**

We put convenience at your fingertips.
Our reason is *you*

Try PRUServices today!

Get
Started

If you have an inforce policy with Prudential, you can log in to or create your **PRU**Services account using your email address. You can only log in with Singpass after you create your account.

View and Manage Policies With Ease

Email Address

Enter Password

Sign in

Sign in with **singpass**

Forgot Username?   Forgot Password?

Or

Create account

View
Policy Details

- Stay informed on upcoming premiums and due dates.
- Review policy details, including coverage, cash values, benefits, and fund information.
- View policy documents including contracts, letters, statements and notices.

In Force

PruLink Super Account II(CASH)
Policy number 12345678

Popular Services

View eDocuments

More services

Overview   Benefits   Payment   Values   Fund Details

Policy details

Policyowner
Lim Zui Ho

ID number
*****204Z

Mailing address
123 Ang Mo Kio Avenue 1, #01-01, Singapore 000000

Manage
Your ILP Policy

- Check out the daily fund prices.
- Perform Fund Switch, Premium Redirection and Partial Withdrawal.
- View your transaction history.

Select funds to switch from   ✕

ℹ All the values on this page are estimated as of **01 Jan 2022** and are subject to market fluctuations.

Total estimated fund value (in initial account): S$18,000.00

Showing 3 results   Select all

Syariah Rupiah I&C Fixed Income Fund [F002]   ✓ Added

`Fixed income` `Accumulation` `Medium to high risk`

Unit balance	Unit price	Fund value	Dividend
120.00000	S$1,000.00000	S$12000.00	✓

USD Fixed Income Fund [F001]   + Add

`Fixed income` `Accumulation` `Medium to high risk`

Unit balance	Unit price	Fund value	Dividend
120.00000	S$1,000.00000	S$12000.00	✓

Selected funds
(1/3)   Cancel   Comfirm
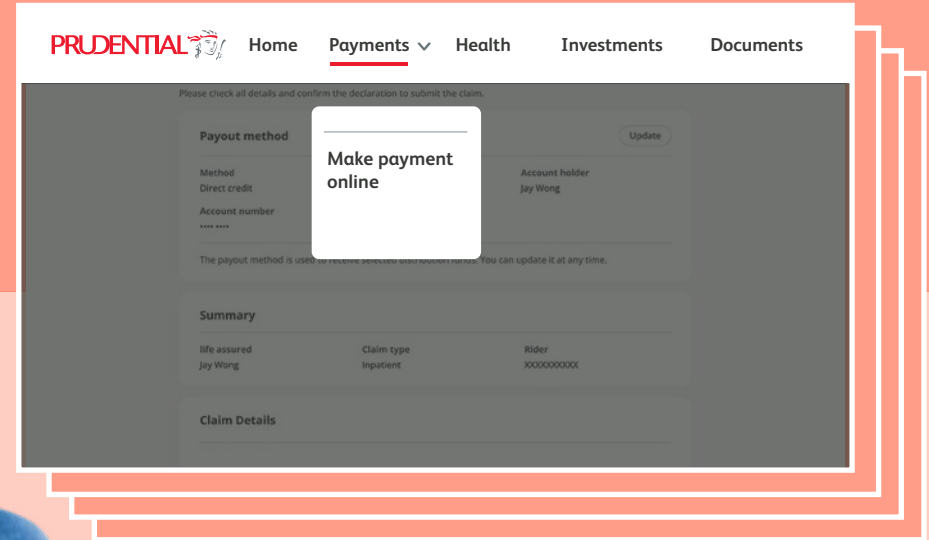
Payment

Features Available:

1. Make payment online

You can now easily make payment online for single or multiple policies, or make advance payment, through a variety of payment methods including GIRO, credit card and direct credit. Where applicable, Automatic Premium Loan can be selected and payment frequency can be easily changed.

2. Enrol for auto-payment

If auto-payment is preferred, GIRO, credit card and direct credit enrolment options are available.

Claims

Your One-stop Shop for Managing Your Insurance Claims

- Submit claims and upload supporting documents
- Track claim status and receive updates
- View claim history and access guidelines

Popular Services

Enrol recurring payment   Make payment   Submit a claim   View eDocuments   More services

Inpatient/Day Surgery Claim
Inpatient

Life assured
PruShield SceFifteenDepOne Auto

Claim information

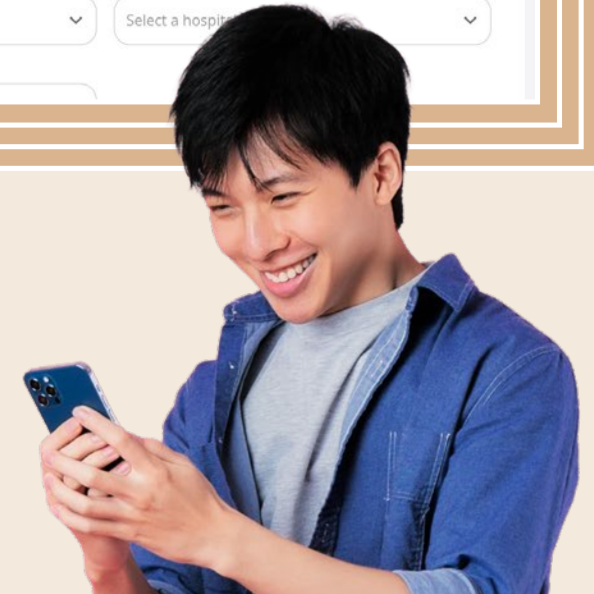Admission date

Select a date

Discharge date

Select a date

Diagnosis

Select a diagnosis

Hospital/Clinic name

Select a hospital

Name of principal doctor

FAQ

Questions	Answers
I already have a **PRU**access account. Do I need to create another account on **PRU**Services? How do I create an account?	Yes, you will need to create a new **PRU**Services account using an email address. If you receive a notification that an account already exists, you can log in using the same email address and password you were using on **PRU**access.
How do I create an account?	Click here to view a quick video on how you can get started with a **PRU**Services account.
Can I log in using Singpass?	Login via Singpass will only be available after you first create a **PRU**Services account.
How can I change the email address I use as my username?	After logging in to **PRU**Services, click on the '**Profile**' icon on the top right corner and select '**Settings**'. From there, you change your username.
Who can I contact if I need help with **PRU**Services?	If you encounter any issues, go to the Contact Us page on our website.

Look Forward to More Features Coming Your Way Soon

Should you have any questions, you can contact us at **https://www.prudential.com.sg/contactus**